

PepperMint Transit LLC

“What we are Doing”

PepperMint Transit strives on safety for riders and drivers. We have changed some of our services due to COVID-19 and want to share what we are doing to contribute to the safety of current and future families. As we know the CDC and the Tulsa County Health Department has been keeping Oklahomans informed on the pandemic and how we can protect ourselves, especially those in the travel industry.

The CDC has provided information and tips on how we can reduce the virus as well as updates on how to move forward with the economy and our lives. We are implementing the suggestions as listed below and have made it a requirement for our riders and drivers during this time until further notice.

Drivers: STAY HOME WHEN SICK

Wear a cloth face covering

- CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain, especially in areas where there may be a lot of infected people.
- Cloth face coverings may prevent people who don't know they have the virus from transmitting it to others.
- These face coverings are not surgical masks or respirators and are not appropriate substitutes for them in workplaces where masks or respirators are recommended or required.

Limit contact

- PepperMint Transit has suspended all ride share services;
- All riders will sit in the back seat;
- Driver will avoid close contact with riders, when possible.
 - Keep a distance of at least 6 feet from riders when outside the vehicle.
 - Riders will sit six feet from the driver when transporting riders in larger vehicles such as vans and SUV's
 - Riders will handle their own personal bags and belongings during pick-up and drop-off.
- Drivers will be required to use a partition between driver and rider;
- Driver will avoid using the recirculated air option for the car's ventilation during transport; and instead will use the car's vents to bring in fresh outside air and/or lower the vehicle windows;
- Driver and rider will not exchange any items such as water bottles or activity books often provided for free to riders;

Clean and disinfect

- Drivers will carry cleaning and disinfectant spray or disposable wipes and disposal trash bags in their vehicle;
- Follow the directions on the cleaning product's label;
- If surfaces are visibly dirty, they should be cleaned with detergent or soap and water prior to disinfection;
- Drivers will clean and disinfect frequently touched surfaces in the vehicle at the beginning and end of each shift, and between transporting riders;

Riders:

- Riders will wear a cloth face covering and cover their mouth and nose with tissues if they cough or sneeze. Riders will dispose of the tissues after exiting the vehicle;
- Riders who refuse to wear masks and follow the rules will be reported to management immediately and services could terminate;
- Drivers who feel uncomfortable with providing transport to a visibly sick rider for safety reasons, can refuse to transport. **However**, discrimination against riders on the basis of race, national origin, or other reasons as described in your company's policies **is not allowed**.

More information can be found at [CDC](#) and Tulsa County Health Department [TCHD](#)